SUMMER 2021

reimagine

No one said you can't go outside the lines.

-Candy Chang

2020 Annual Report Edition

"...the premise remains; optimize every day of living! My experience with my father's death and then working with Alive has had a profound emotional effect on my life...the satisfaction of giving back to others at the end of life have remained with me to this day."

- Dr. Gluck, referring physician, Advisory Board member and volunteer

"With Alive, we really get to care for the people... make them part of our own little family and treat them as we would want our own loved one's cared for."

- Austin, Alive RN

"Most people think of hospice as a place people go to die. At Alive Hospice in Nashville, it's where they go to live as well as possible until they die." – WebMD

Alive's Mission: We provide loving care to people with life-threatening illnesses, support to their families, and service to the community in a spirit of enriching lives.



reimagine

20/20 Clear Vision. That was the title of our strategic plan for 2020 when we created it in the fall of 2019.

One quarter into the new year, we felt like the joke was on us, but it wasn't funny at all. Terrifying reports of a mysterious and deadly disease were coming in from around the globe: hospitals deluged, dying patients isolated, healthcare workers exhausted and living in fear of getting sick and infecting their own families.

These were not the problems we had looked to forward to solving this year, and nothing had ever felt less clear as we tracked the daily death count this "novel" virus left in its wake. Everything ground to a halt as the world shut down, and we struggled to get our bearings in a nightmare scenario.

Then a strange thing happened. As we narrowed our focus to contend with this crisis, we discovered we were more prepared than we thought. We *reimagined* our role and doubled down on the unique ways that only we could help. And this was validated by the support we received from the community and donors, which was stronger than ever, even as we all weathered this frightening, unpredictable storm.

Finding news uses for our Henry Hooker Alive Connect telehospice program was invaluable as in-person contact was restricted in hospitals and care facilities. We asked supporters to help us expand it, and they did. We doubled the size of the program to reach all our patients so that those who were most isolated could still have face-to-face visits with our social workers and chaplains.

Even when Nashville's ATT network hub was bombed on Christmas day disrupting communication in three states,

Alive Connect still functioned.

Our staff met with families in parking lots when they weren't allowed into facilities. Our nurses helped patients video chat with loved ones when they weren't allowed to visit.



Not only did we reimagine the role this technology could play in our care, we also found new ways to care for the community and ourselves with free counseling, meditation, and expressive arts workshops.

We launched free support groups for anyone in the community who had lost someone to COVID, and we hosted virtual memorials for all those who could not gather for funerals. Our grief camp for kids took place virtually, and our annual butterfly release took place in individual homes and was shared via photos and videos.

We partnered with Nashville's musical community to bring virtual concerts to patients and families, and we found new ways for our volunteers to provide socially-distanced support with meal drop offs, letters, and phone calls.

As we worked together, the chaos • gave way to clarity and new visions.

As we worked together, the chaos gave way to clarity and new visions. We developed a clearer idea of where we want to be in the coming decade, and how to get there.

Today we are even more firmly dedicated to our mission and our plans for the future, including a new comprehensive fundraising campaign that will allow us to stay at the forefront of hospice care.

Thank you for your support.

Sincerely,

Kimberly Spessell

Kimberly Goessele, President/CEO of Alive



Investing In the Future

Alive was founded by local visionaries who embraced an entirely new model of personalized care, including emotional and spiritual support, for the end-of-life. They saw that life and love can still be celebrated, even as death is prepared for. They also recognized that families need to be supported in many ways when losing a loved one. This original vision blossomed into an incredible legacy. We would like you to be part of it. We are launching a comprehensive campaign to ensure that we can continue to meet the highest standards for care over the next decade.

Our core investments will be:

Our Teams

- Competitive packages and professional development to recruit and retain the best
- Diversity, Equity, Inclusion (DEI) policies and education to better serve our staff, patients, and entire community

Technology

• Upgrades and new infrastructure to keep us on healthcare's leading edge

Updating and Expanding Residences and Community Spaces

- Upgrades to our residences
- Expansion to our Murfreesboro residence to meet local need
- Modernized workspaces for greater efficiency, collaboration, and camaraderie

Mission Services

 Continue to ensure that people from all walks of life can get the help they need with sliding scale grief support for the whole community and free education on the end of life.

Contact Mac Hardcastle, Senior Director of Advancement, for more information: mhardcastle@alivehospice.org, 615-346-8326



Impact Insights



Hospice Care

4,418 patients and their families received care.



We Honor Veterans

652 veterans received hospice care.



Community Education

Thousands updated on CDC/TN
Health Department COVID guidance
throughout the pandemic via our
web page, social media, emails, and
postal mailings.



Pediatric Hospice

10 pediatric patients and their families received care.



Palliative Care

6,285 palliative patients cared for, almost twice the number of patients seen in 2019.





1,979 adults and children received grief support including memorial events, support groups, individual counseling, one virtual camp for kids, one virtual family retreat, and special workshops.



We envision a world with time for final words to be spoken and wishes fulfilled, where the end is as sacred as the beginning, and no one has to die alone. Together, we create it. Your donations make it possible.

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Every donor nourishes our organization, helping our roots grow deep and our branches grow tall. Your support makes our mission possible. The annual giving societies recognize gifts made for our general operating fund, programs, and capital campaign giving for Murfreesboro.

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The evergreen tree is symbolic of perpetuity. Evergreen Society members have given \$25,000-\$49,999.

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The oak tree is symbolic of courage. Oak Society members have given \$10,000-\$24,999.

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Metro Public Health Department

Mary Miller

Murfreesboro Medical Clinic, PA

Power Plus Distributors

Jeff Serbin

Terry Stahl

Ray Stephenson

Lindsay Summers

Third Avenue Industrial Hardware

Tin Wings

Woodmont Hills Church

Beth Workman

Guy Zona

Grant Providers

Charity Circle of Murfreesboro

The William Stamps Farish Fund

The Marlene and Spencer Hays

Foundation

HCA Foundation

Nashville Predators Foundation

Temple Ohabai Sholom

United Way of Metropolitan

Nashville

United Way of Rutherford and

Cannon Counties, Inc.

West End Home Foundation



Statements of Financial Position

December 31, 2020 and 2019

Sources of Revenue

Program Services: 87.6%

Public Support: 8.5%

Other: 3.9%

Assets		2020	2019	
CURRENT ASSETS				
Cash and cash equivalents	\$	9,046,274	\$	6,398,629
Restricted cash		176,328		276,242
Patient accounts receivable, net		4,656,050		4,375,565
Pledges receivable, net		420,141		645,783
Prepaid expenses		280,590		286,752
Other current assets		97,433		124,544
TOTAL CURRENT ASSETS	\$	14,676,816	\$	12,107,515
Pledges receivable, net, excluding current portion	\$	75,739	\$	209,189
Investments		2,304,974		2,129,595
Property and equipment, net		20,326,459		20,984,410
Goodwill		554,293		554,293
Long-term deposits and other assets		94,915		51,330
TOTAL ASSETS	\$ 3	88,033,196	\$ 3	86,036,332

Allocation of Total Expenses

Program Services: 75.1%

Management and General: 23.2%

Fundraising: 1.7%

Liabilities and Net Assets				
CURRENT LIABILITIES				
Current portion of long-term debt	\$	63,001	\$	169,673
Accounts payable		613,148		798,705
Accrued expenses and other liabilities		2,412,475		1,916,840
TOTAL CURRENT LIABILITIES	\$	3,088,624	\$	2,885,218
Long-term debt, excluding current portion	\$	1,303,434	\$	1,709,413
Other long-term liabilities	_	21,484		63,084
TOTAL LIABILITIES	\$	4,413,542	\$	4,657,715
NET ASSETS				
Without donor restrictions				
Undesignated	\$	30,842,388	\$	28,690,253
Board designated		624,090		556,786
TOTAL NET ASSETS WITHOUT DONOR RESTRICTIONS	\$	31,466,478	\$	29,247,039
With donor restrictions		2,153,176		2,131,578
TOTAL NET ASSETS	\$	33,619,654	\$	31,378,617
TOTAL LIABILITIES AND NET ASSETS	\$	38,033,196	\$3	36,036,332



What does legacy mean to you?

Learn more: AliveHospice.org/Legacy



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Don't Miss These Upcoming Events

This fall we are hosting expressive arts workshops for grief support, relaxation sessions, Bluebird in the Boro, and a community-wide Day of the Dead event.

Please join us, and help spread the word!

Alivehospice.org/events



Want to donate? You can make a donation online: AliveHospice.org/Give

Mission statement: We provide loving care to people with life-threatening illnesses, support to their families, and service to the community in a spirit of enriching lives.

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